

Number: Title:

Page 1 of 1

**D-9 RESPONSES TO NOTIFICATION PAGES**

It shall be the responsibility of each person paged to respond directly to the Communications Center to acknowledge the page.

If no response is received by the Communications Center within three (3) minutes, the Communications Center shall:

- Telephone the person using his/her cellular phone.
- Telephone the person at his/her office during regular business hours.
- Telephone the person at his/her home after regular business hours, if the number is available.

If there is no response at his/her office or home, the Communications Center shall:

- Re-page the person.
- If the person is known to use a "telephone pager", the Communications Center shall page the person using this device.

If there is still no response, the Communications Center shall inform the person making the request that every attempt has been made to make contact with the requested party with no success.

NOTE: In the event of a Duty Officer not responding to a page, the next closest Duty Officer or a higher ranking Chief Officer shall be dispatched without delay while attempts are made to contact the original Duty Officer.

**RESPONSE TO NOTIFICATION PAGES**

The following personnel are required to acknowledge notification pages:

ZDC Zone Duty Chief  
FC Jurisdictional Fire Chief

---

Approved: 06/06/89  
Revised: 02/06/18