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D-5 UNIT STATUS

It is the responsibility of each company officer, chief officer, paramedic, or other individual in charge of each single resource within the ZONE 4 system to keep the communications center constantly aware of their status. As soon as a unit can make themselves available for dispatch to a new incident, the status should be updated using the MDC or verbal voice when necessary

With as diverse a geographical area as is dealt with by HCFA dispatchers, the dispatchers cannot be expected to be intimately familiar with all streets, traffic conditions, and other factors which affect response time. Efforts should be made to increase familiarity with these factors, and a basic overall understanding of highway and road networks, major landmarks, and other reference points is a necessity for a good dispatcher.

Closest unit

After a unit has been dispatched: If there is a closer or more appropriate unit, the officer taking the call shall notify dispatch as to who will be handling the incident.

It will be the responsibility of the officers to determine who is closest and most appropriate to respond to the incident.

APPROVED: 11/3/2009

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