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D-3.3 RADIO USAGE**Fire Related Incidents, Rescues, Multiple Unit Responses****Command Talk Group shall be used for:**

- **Clear** and **concise** communications between units prior to arriving at scene
(Does not include long drawn out conversations, info **MUST** be concise.)
- Enroute updates from dispatch
- Size- up
- Request for Resources
- Canceling Resources
- Communications between the IC and Command Staff while on incident

Tactical Talk Group used for:

- Clear and concise communications between units while working on the incident
- Communications between IC and units while working on the incident

Radio Operator Responsibilities:

- Repeat size-up.
Size up should be repeated as concisely as possible
It is not necessary to repeat all command traffic word for word
Example:
"E16 at scene laying a line" just saying "E16 Copy" is sufficient
- Repeat request for resources and updates from the IC
Examples:
Lakeside Command request " 2nd Alarm"
Repeat "Lakeside Command copy request 2nd Alarm"
Lakeside Command advising fire under control, units on scene 2 hrs.
- Enroute updates from dispatch **MUST** be relayed to the highest-ranking officer responding on the incident.

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- Canceling Resources (Unit or IC should be going through dispatch to cancel units)
Monitor CAD for unit status to change, it is not necessary to role call units equipped with status bars or MDC's.
Role call unit(s) if their status does not change
Role call units that are not equipped with status bars or MDC's

Note: MUST identify unit when answering any unit, it is not permissible to just say "Copy"

Medical Incidents**Command Talk Group used for:**

- **Clear** and **concise** communications between units prior to arriving at scene
(Does not include long drawn out conversations, info **MUST** be concise.)
- Enroute updates from dispatch
- Requests for Resources
- Canceling Resources
- AMR should not contact Heartland Dispatch on Command channel unless it is priority traffic.

Tactical Talk Group used for:

- Patient Updates
- **Clear** and **concise** communications between units while working on the incident

Radio Operator Responsibilities:

- Enroute updates from dispatch **MUST** be relayed to the highest-ranking officer responding on the incident.
- Request units switch to TAC for patient updates. (DON'T talk over the units while they are talking, let them finish and politely advise them that this type of traffic belongs on TAC . Advise supervisor of problems with this type of traffic on Command.)
- AMR should not contact Heartland Dispatch on Command unless it is priority traffic.
- Advise AMR unit(s) that contact Heartland on Command to contact AMR dispatch **UNLESS** priority traffic.

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Zone Talk Group is used for:

- Normal communications between Dispatch and field units when **not** assigned to an incident
- Initial contact between 2 agencies prior to moving to the Zone 4 Administrative talk-group
- Earthquake roll call etc.

Zone Talk Group is NOT to be used for:

- Conversations between units. Use your departments designated administrative talk-group or the Zone 4 administrative talk-group between agencies

Administrative Talk Groups are used for:

- Zone 4 Admin is used for non-emergency communication between 2 agencies that do not share a common administrative channel
- Department Admin is used for non-emergency communication between units of the same agency

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